

WARRANTY

Dualite guarantees all products for one (1) year from date of shipment from our docks. During that time we will replace defective parts (except lamps) upon receipt, or will furnish labor, upon receipt, of complete sign. Guarantee does not include transportation to or from factory. The electrical apparatus (ballasts, lamp holders, timing devices) is guaranteed for 60 days from date of shipment during which time the cost of necessary repairs will be paid by Dualite, provided individual, specific, prior authorization has been secured from our headquarters in Williamsburg, Ohio. Absolutely no exceptions will be granted in the implementation of this warranty.

Contact:

Customer Service Department,
Dualite, Inc.
One Dualite Lane
Williamsburg, Ohio 45176.

Phone: (513) 724-7100.

DAMAGE

Dualite guarantees safe arrival to destination, when shipped from our warehouses. Shipments should be inspected for damage immediately upon arrival. If damage has occurred, consignee should forward to us a copy of the freight bill with a notation of damage thereon and an inspection report from the carrier. Concealed damage must be reported to the carrier within fifteen (15) days after receipt of shipment and a concealed damage report secured. Upon receipt of these documents, we will repair or replace shipment and file claim with carrier for cost of repair or replacement.

Do not destroy or remove cartons and/or crates until the inspection has been completed. **Your claim can be filed with the carrier** and costs recovered if the above procedures are followed.



Dualite Sales & Service, Inc.

WILLIAMSBURG, OHIO • CEDAR HILL, TEXAS